

Grow Community Practice Bootcamp – Terms & Conditions

These Terms and Conditions apply to registration for and participation in the Grow Practice Bootcamp ("Bootcamp"), organised by Grow Management Pty Ltd ABN 55 617 707 212 ("Grow"), trading as Grow Community, of 11/151 Castlereagh Street, Sydney NSW 2000.

By registering for the Bootcamp, you acknowledge that you have read, understood and agree to these Terms and Conditions.

1. Registration and Payment

Registration is confirmed once the registration process has been completed and, where a registration fee applies, full payment has been received.

Any applicable registration fees must be paid by the deadline specified during registration.

Grow reserves the right to refuse or cancel a registration where payment remains outstanding or registration requirements have not been completed.

Places may be limited and registrations may close once event capacity is reached.

All prices are in Australian dollars and include GST unless otherwise stated. A tax invoice or receipt will be issued in connection with payment where applicable.

Grow may use systems operated by Prime Practice Pty Ltd ABN 57 161 578 454 (**Prime Practice**) to administer registrations and accept or process payments on behalf of Grow for the Bootcamp. Grow remains responsible for the provision of the Bootcamp under these Terms and Conditions. The person completing the registration is responsible for ensuring the registration information provided is accurate and for notifying Grow promptly of any changes.

Bootcamp ticket price:

- \$249 plus GST plus service fee

Unless otherwise stated on the registration page, Bootcamp registrations are intended for dental professionals and other eligible participants identified by Grow. Grow may request reasonable information to verify eligibility for any member-only or discounted ticket category.

The registration fee covers only the inclusions expressly stated on the registration page. Travel, accommodation, parking and other personal costs are the participant's responsibility unless expressly stated otherwise.

2. Cancellations, Refunds and Substitutions

Participant cancellation

Cancellation requests must be submitted in writing to info@growcommunity.com.au. Subject to any rights a participant may have under the Australian Consumer Law or other applicable law, refund eligibility is calculated by reference to the scheduled date of the Bootcamp.

- More than 30 days before the Bootcamp: 50% refund.
- Between 14 and 30 days before the Bootcamp: 40% refund.
- Less than 14 days before the Bootcamp: no refund.

Substitutions

- A substitute participant may attend in place of the registered participant at no additional cost, subject to any applicable eligibility requirements.
- Grow must be notified of any substitution at least 48 hours before the Bootcamp.

Cancellation or rescheduling by Grow

- Grow reserves the right to cancel, postpone, relocate or reschedule the Bootcamp where reasonably necessary, including due to venue issues, insufficient registrations, illness or unavailability of key Faculty, public health requirements, severe weather, natural disaster, government action or other circumstances outside Grow's reasonable control.
- If Grow cancels the Bootcamp and does not reschedule it, participants who have paid a registration fee will be offered a full refund.
- If the Bootcamp is rescheduled or material change to the date or location that materially affects the participant's ability to attend registered participants will be given the option to transfer their registration to the new date or request a refund.
- Unless otherwise required by law, Grow is not responsible for travel, accommodation or other costs incurred by participants as a result of cancellation, postponement or changes to the event.

3. Program, Faculty and Venue

Grow reserves the right to make reasonable changes to the Bootcamp program, session timings, Faculty, facilitators, activities or venue where necessary.

Every reasonable effort will be made to maintain the advertised quality, purpose and learning outcomes of the Bootcamp.

The final program and event information provided to registered participants should be regarded as the most current event information.

4. Educational Purpose and Professional Advice

The Grow Practice Bootcamp is designed for professional education, discussion, networking and general information.

Information shared by Grow Community, Faculty, partners, facilitators, participants or other contributors is general in nature and should not be relied upon as personal financial, credit, legal, accounting, taxation, insurance, clinical or other professional advice.

Participants should obtain appropriate independent professional advice before making decisions relevant to their individual circumstances or business.

Views expressed by individual Faculty members, partners or participants are their own and do not necessarily represent the views of Grow.

5. Grow Partners and Faculty

The Bootcamp may include contributions from organisations and individuals within the Grow Community partner network and broader professional community.

Faculty participation is intended to provide attendees with access to practical experience, knowledge and professional perspectives.

Participation by an organisation or individual in the Bootcamp does not, of itself, constitute an endorsement, guarantee or recommendation of their products or services by Grow.

Any subsequent engagement between a participant and a Faculty member, partner or service provider is a separate arrangement between those parties.

6. Participant Conduct

Participants are expected to behave professionally, respectfully and appropriately towards Faculty, facilitators, staff and other attendees.

Grow Community is committed to providing an environment where participants can exchange ideas and experiences openly and respectfully.

Harassment, discrimination, threatening behaviour, disruption or other inappropriate conduct will not be tolerated.

Grow reserves the right to ask a participant to leave the Bootcamp where their conduct is considered inappropriate or disruptive. A refund will not be provided in these circumstances.

7. Confidentiality and Peer Discussion

The Bootcamp may include interactive discussions where participants share experiences relating to their careers, practices, teams or businesses.

Participants are encouraged to respect the confidentiality of information shared by other attendees and to exercise discretion when discussing identifiable individuals, patients, employees, practices or businesses.

Participants should not disclose confidential, commercially sensitive or personally identifiable information during group discussions unless they are authorised to do so.

8. Intellectual Property

Bootcamp materials, including presentations, worksheets, workbooks, templates, slides, videos and other educational resources, may be owned by Grow Community, Faculty members, partners or other content creators.

Materials provided to participants are intended for their personal professional development and internal use unless otherwise stated.

Materials must not be reproduced, distributed, published, sold, recorded or used for commercial purposes without the prior written permission of the relevant intellectual property owner.

Recording Faculty presentations or discussions without permission is not permitted.

9. Continuing Professional Development (CPD)

Where applicable, Grow may provide participants with a Certificate of Attendance or CPD Certificate identifying eligible educational hours associated with the Bootcamp.

Participants are responsible for maintaining their own CPD records and determining whether the activity satisfies the requirements of their relevant professional registration, association or regulatory body.

10. Grow Connect

Participants may be invited to join Grow Connect following or as part of the Bootcamp to continue discussions, access resources and connect with other members of the Grow Community.

Access to Grow Connect may be subject to separate membership, platform, privacy and community participation terms.

Participation in the Bootcamp does not automatically guarantee ongoing access to Grow Connect unless otherwise stated.

11. Privacy

Personal information collected in connection with registration and attendance will be handled by Grow in accordance with applicable privacy laws, including the Privacy Act 1988 (Cth), and Grow Community's Privacy Policy available at <https://growcommunity.com.au/privacy>.

Information may be used for purposes reasonably connected with the Bootcamp, including:

- registration and event administration;
- attendee communications;
- issuing CPD or attendance certificates;
- event evaluation and feedback;

- facilitating access to Grow Connect;
- communicating relevant Grow Community activities, where permitted; and
- measuring and improving future Grow Community programs.

Personal information may be disclosed to service providers (including Prime Practice in connection with registration and payment processing), venues, Faculty members or event partners where reasonably necessary to administer or deliver the Bootcamp, where consent has been provided, or where required or permitted by law. Grow will not sell personal information to third parties.

12. Photography, Video and Recording

Photography and video recording may take place during the Bootcamp for Grow Community communications, educational, promotional and marketing purposes, including use on Grow Community websites, social media channels and other marketing materials.

Participants who do not wish to be photographed or recorded should advise the event team before or upon arrival at the Bootcamp so that reasonable steps can be taken to identify and accommodate their preference.

Grow will make reasonable efforts to accommodate these requests.

Participants must not photograph, film or record other attendees in circumstances where doing so may reasonably compromise their privacy or confidentiality.

13. Event Feedback

Participants may be invited to provide feedback about the Bootcamp.

Feedback may be used by Grow to evaluate and improve the Bootcamp, Grow Connect and future member programs.

Where Grow wishes to use an identifiable participant comment or testimonial for promotional purposes, appropriate permission will be sought.

14. Health, Safety and Personal Property

Participants are responsible for taking reasonable care of their own health and safety while attending the Bootcamp and for complying with reasonable venue and event instructions.

Grow is not responsible for loss, theft or damage to personal belongings brought to the Bootcamp, except to the extent liability cannot lawfully be excluded.

Participants should advise the event team in advance of any accessibility or dietary requirements so that reasonable efforts can be made to accommodate them.

15. Liability

To the extent permitted by law, Grow is not liable for any indirect or consequential loss, or for loss arising from circumstances outside Grow's reasonable control, in connection with participation in the Bootcamp.

Nothing in these Terms and Conditions excludes, restricts or modifies any consumer guarantee, statutory right or other remedy under Australian Consumer Law or other applicable law that cannot lawfully be excluded, restricted or modified.

16. Acceptance of Terms

By registering for the Grow Practice Bootcamp, you acknowledge that you have read, understood and agreed to these Terms and Conditions.

Grow may update these Terms and Conditions where reasonably necessary. Any material changes affecting registered participants will be communicated to those participants and will not materially reduce their rights in respect of an existing registration, except where required by law.

17. Governing Law and Contact

These Terms and Conditions are governed by the laws of the State of New South Wales, Australia. The parties submit to the non-exclusive jurisdiction of the courts of New South Wales.

Questions about the Bootcamp or these Terms and Conditions can be directed to Grow Management Pty Ltd at info@growcommunity.com.au.